

## **Complaints Procedure:**

We aim to make your experience at the practice as pleasurable as possible. Any comments about the service we provide can be made to our Practice Manager, Jenny Sells, on 01332 873404 who will be able to deal with your complaints and talk you through our procedure.

Alternatively, NHS patients can contact the  
Customer Contact Centre  
NHS England, PO Box 16738, Redditch, B97 9PT.  
Telephone: 0300 311 22 33.  
Email: [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

Patients receiving private care can contact the  
Dental Complaints Service  
Stephenson House, 2 Cherry Orchard Road, Croydon CR0 6BA.  
Telephone: 08456 120 540.